

**TYPE OF WARRANTY**

Limited Lifetime

**WHAT IS COVERED**

Graber Traditions Shutters are warranted against original defects in materials and workmanship for the original purchaser for the time period specified above, providing that

- (1) the product was properly installed in a residential dwelling;
- (2) the product was made or assembled exclusively from Springs Window Fashions' materials and components;
- (3) Springs Window Fashions recommendations were followed with regard to limitations and specifications

**WHO IS COVERED**

This warranty extends only to you as the original purchaser of the above stated Graber Traditions Shutters.

**OBLIGATIONS TO THE CONSUMER**

The obligations of Springs Window Fashions and its licensed fabricators and distributors are limited to the repair or replacement of parts or product found to be defective. Springs Window Fashions is not responsible for shipping costs or labor costs for measuring and taking the product down or reinstalling the product. If repairs are made under this warranty, the repairs will be made with like or similar parts.

**WHAT THE WARRANTY DOES NOT COVER**

This warranty does not cover conditions or damages caused by accidents, alterations, misuse, or failure to follow instructions for cleaning and maintenance.

In addition, normal wear and tear are not covered by this warranty.

Some slight warpage, as well as natural wood characteristics such as grain, knots, mineral marks, etc. are normal with a wood product and are not considered as defects. Areas of high humidity may cause excessive warpage of wood shutter components. In addition, some loss of color intensity or discoloration may occur in plastic materials or wood finishes when exposed to direct sunlight over long periods of time. Colors may vary from lot to lot and may not exactly match samples of previous purchases.

**THIS WARRANTY IS EXCLUSIVE AND IN LIEU OF ALL OTHER WRITTEN OR ORAL WARRANTIED OR OBLIGATIONS AND LIABILITIES**

No person is authorized to extend or alter this warranty.

SPRINGS WINDOW FASHIONS SHALL HAVE NO LIABILITY WHATSOEVER FOR INCIDENTAL OR CONSEQUENTIAL DAMAGES.

Some states do not allow the exclusion or limitation of incidental or consequential damages, so this limitation or exclusions may not apply to you.

**HOW STATE LAW RELATES TO THIS WARRANTY**

To obtain warranty service, contact the dealer or decorator from whom you purchased the product. The dealer or decorator will work with the licensed Springs Window Fashions fabricator or distributor who assembled the product to arrange for proper inspection of the product and promptly replace or repair any defective parts or components without charge, if warranted. If you need further assistance, please contact:

Customer Service Center  
Springs Window Fashions, LLC  
8467 Route 405 South  
P.O. Box 500  
Montgomery, PA 17752  
1-800-221-6352

You may also email us at  
windowfashions@springswindowfashions.com

Warranty claims must be accompanied by the original sales receipt as well as details regarding nature of the problem, location of the product, etc.

**ADJUSTING THE TENSION SYSTEM**

The Graber Traditions Shutters you have purchased include a built-in tension system to allow for adjustments. If you find that louvers are too loose or are not functioning to your standards, simply follow these instructions. Open the panels fully; on each side of the panel, you will find a tension adjustment screw. With a small screwdriver, gently turn the screw 1-2 turns (left to loosen, right to tighten the tension) to desired resistance level on each side of the panel. Repeat this process for each panel if necessary.

**CLEANING INSTRUCTIONS**

Occasional light vacuuming with a brush attachment should keep shutters clean. For minor soiled areas, clean with warm water using a clean cotton cloth. Dry with a second clean cotton cloth. For more severe soiling, use a mild detergent diluted to a 5% solution with room temperature water. Clean with a clean cotton cloth. Wipe area with clean water to remove any detergent residue and dry with a clean cotton cloth.

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